

Privacy Policy

You consent to the iGNICA. Pte Ltd. (iGNICA) collecting, using, retaining and disclosing personal data. You give your consent to such collection, use, processing and disclosure provided that at all times any collection, use, processing or disclosure of personal data is done lawfully and fairly in accordance with the Personal Data Protection Act (Act No. 26 of 2012).

This privacy policy sets out how iGNICA uses and protects any information that you give iGNICA when you use this website. iGNICA is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

iGNICA may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 30/12/2018.

What we collect:

We may collect the following information:

- Name contact information including email address
- demographic information such as postcode, date of birth, health information and preferences
- other information relevant to customer surveys and/or offers

What we do with the information we gather:

We require this information to understand your needs, health and safety reasons as well as to provide you with a better service, and in particular for the following reasons:

- Internal record keeping
- iGNICA pte.ltd company registration requirements
- We may use the information to improve our products and services.
- We may periodically send promotional email about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone or mail. We may use the information to customise the website according to your interests.

If you have previously agreed to us using your personal information, you may change your mind at any time by writing to or emailing us at info@ignica.org.



Website SSL Certificate:

It is our top priority at iGNICA pte.ltd to secure your data on our website. For this reason we have chosen to install a Secure Sockets Layer (SSL). The SSL certificate is the most widely deployed security protocol used today. It is essentially a protocol that provides a secure channel between two machines operating over the Internet or an internal network.

SSL is installed on our web server, it activates the padlock and the https protocol and allows secure connections from a web server to a browser. Typically, SSL is used to secure credit card transactions, data transfer and logins, and more recently is becoming the norm when securing browsing of social media sites. SSL Certificates activate the padlock and the https protocol (over port 443) and allows secure connections from a web server to a browser.

This is important because the information you send on the Internet is passed from computer to computer to get to the destination server. Any computer in between you and the server can see your credit card numbers, usernames and passwords, and other sensitive information if it is not encrypted with an SSL certificate.

Website Payment Platforms:

iGNICA pte.ltd has chosen the following secure payment options to pay for our products and services online.

Stripe Payment Platform

Stripe is a simple, very secure payment platform. Stripe operates in over 25 countries, that allows both private individuals and businesses to accept payments over the Internet. Stripe focuses on providing the technical, fraud prevention, and banking infrastructure required to operate on-line payment systems.

Paypal Payment Platform

Paypal is a service that enables you to pay, send money, and accept payments. Register your credit card or debit card with your PayPal account. You can pay by simply choosing PayPal at checkout, logging into your PayPal account, and confirming your payment. We complete the process for you. Simply choose PayPal when you select a payment option on this site, and you can quickly open a PayPal account and add your payment method to complete your purchase.

Financial Data:

It is iGNICA pte.ltd company policy not to keep any of your financial data on file. Once the booking process is complete the financial information is NOT stored and you will therefore be required to re-enter your payment details at every re-booking stage. Security We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Links to other websites:

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website.



Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information:

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please send the email to us at info@ignica.org.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Update of Policy:

IGNICA will amend this Policy from time to time and the updated version will be posted on our website. If you have any queries or feedback regarding the Policy please do not hesitate to email our Data Protection Officer at info@ignica.org.